

Billing Office: (402) 472-2068  
Clinic Office: (402) 472-2071  
Office Hours: 8:00 am-5:00 pm

## FEES/BILLING INFORMATION

### FEES:

Our fees are based on services provided. They include diagnostic and treatment services for audiology, speech-language pathology, and psychology and education. You may request detailed fee information by calling the clinic intake coordinator at (402) 472-8601 (Monday and Tuesday). Be sure to discuss specific costs with the clinic supervisor providing your service before beginning any service. Clients who have special financial needs may be eligible for fee reductions.

### PAYMENT:

#### Medicare/Medicaid

The Barkley Speech-Language and Hearing Clinic is an approved Medicare/Medicaid provider. A referral from your physician is required for payment of services. We will file your Medicare/Medicaid and other insurance forms for you. If you want to make use of Medicare or Medicaid coverage, you must provide us with a copy of your card each month that you receive services.

#### Private Insurance

We *strongly recommend* that you contact your insurance company before services begin. This will help you determine whether your plan covers the services. It will also help you understand the extent of the coverage (including the number of sessions, amount of co-pay). Many insurance companies now insist upon pre-authorizing services before they will pay for them, even if they routinely cover the service. We accept the rates of *Fee for Service Plans* for most insurance companies. Clients will need to provide a copy of their insurance cards at the start of each semester or when changing insurance companies. This will help insure the accuracy of our records. It will also allow us to continue to assist you in processing claims with your insurance company.

#### Schools

Local school districts may pay for the costs of some services. However, public schools are not responsible for providing evaluation or intervention services, if they already provide comparable services.

#### Clients

Most insurance companies (including Medicare/Medicaid) do not cover group speech-language services. Some individual services may not be covered, as well. Therefore, clients are responsible for payment for such services. *You are responsible for any costs that are not paid by insurance.*

### CONFIDENTIALITY OF RECORDS:

The Barkley Speech-Language and Hearing Clinic complies with the Health Insurance Portability and Accountability Act (HIPAA) of the U.S. Department of Health and Human Services. In accordance with this Act, all client records are confidential and will not be released without the written consent of the client (or parent/legal guardian). These include billing, evaluation and treatment reports, case history information, and patient registration information. For more information about how your client records may be used and your rights regarding them, please see our *Notice of Privacy Practices*.

### CANCELLATIONS:

If you cannot keep an appointment, please call the clinic office (402-472-2071). Services may be discontinued due to frequent no-shows or cancellations. Services may also be discontinued if payments are 90 days past due. Please talk with your clinic supervisor or the billing specialist for difficulties with attendance or your account.