**First Name Last Name**

Lincoln, NE 68508 | Phone | [Email](mailto:hsmith6@unl.edu)

**EDUCATION**

**University of Nebraska-Lincoln |** Lincoln, NE  *(Expected) May 2023*

**Bachelor of Science in Textiles, Merchandising & Fashion Design**  **GPA: 3.5/4.0**

*Specialization: Textile Science*

**RESEARCH EXPERIENCE**

**University of Nebraska Lincoln, Chemistry Department**, Lincoln, NE *January 2023-Current*

*Research Assistant*

* Assist Dr. Gustavo Larson in cutting-edge research on micro and nano-fabrication methods
* Adhere to all laboratory safety and sanitation procedures to ensure accurate research results
* Research relevant literature to assist the primary research team with written publications

**RELATED EXPERIENCE**

**Cabela’s Inc.,** Sidney, NE

*New Product Development Intern*  *October 2022-December 2022*

* Developed an understanding of how Buckle’s retail business runs and what a management job looks like by shadowing a store manager
* Interacted with guests in a friendly and engaging manner to provide consistent and positive customer service
* Recommended and located items for the store team as well as guests

**Allo Communications**, Lincoln, NE

*Data Analyst*  *January 2022-September 2022*

* Improved ALLO's performance by providing data-driven analysis results to drive strategic decision making
* Provided strategic and defensible recommendations for improving our systems, processes, and strategies based upon findings supported by research and data analysis
* Interacted with all levels of the organization to facilitate analysis requirements and reporting needs

**TRANSFERRABLE EXPERIENCE**

**Panera,** Seward, NE

*Crew Lead*    *May 2018-December 2020*

* Managed a crew of up to eight crew members to make sure they were on-task and responding to customer needs
* Solved customer issues and complaints to ensure customer satisfaction
* Operated point-of-sale systems and handled cash register duties while maintaining customer flow and efficiency

**Hy-Vee,** Omaha, NE

*Clerk*    *January 2018-May 2018*

* Communicated with customers to determine needs and customize product to specifications
* Stocked and refilled products in a timely manner
* Consulted with customers to determine catering options

**LEADERSHIP**

* University Health Center Well-Being Coach *2019-2021*
  + Built and maintained relationships with peers, faculty, and students
  + Counseled college students through difficult times
* CEHS Student Advisory Board  *2019-2020*
* Inclusive Leadership Training Facilitator (2019) and Trainee (2018)
* CEHS Peer Network Program *2018-2020*

**SKILLS**

**Technology:** Microsoft Office Suite, InDesign

**Language**: Proficient in Spanish